

ASHWIN KUMAR CHARI

IT PROJECT MANAGER • AGILE DELIVERY MANAGER • TECHNICAL BUSINESS ANALYST

CONTACT

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[LinkedIn Profile](#)
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CANDIDATE INFO

Current CTC:

₹12 LPA

Expected CTC:

₹15 – 16 LPA

Notice Period:

Immediate to Join

Location Preference:

Open to relocation (India / Abroad)

CORE COMPETENCIES

- Agile & Scrum Delivery
- Project Governance & PMO
- Stakeholder & Client Management
- Sprint Planning & Backlog Grooming
- Risk & Issue Management
- Resource & Budget Planning
- SOW / RFP Documentation
- QA Coordination
- Cross-Functional Team Leadership
- Remote / Global Team Management

TECHNICAL SKILLS

- PHP, Laravel, HTML, CSS, JavaScript

PROFESSIONAL SUMMARY

Results-driven IT Project Manager with 15+ years in IT and 11+ years in project management, delivering e-commerce, CRM, healthcare, and SaaS platforms for global clients across the USA, UK, Germany, and India. Strong track record managing the full Agile/Scrum delivery lifecycle, cross-functional teams, client relationships, and PMO governance. Hands-on experience with Laravel-based CRM solutions across education, hospitality, automotive, and service industries. Currently engaged part-time as a Technical Project Manager Consultant while actively seeking a full-time leadership role.

PROFESSIONAL EXPERIENCE

Technical Project Manager / Consultant | Triview Solutions

Remote • Jul 2025 – Present

Part-time consulting engagement (MSME-registered startup) — open to immediate full-time opportunities

- ✓ Lead client projects end-to-end, from requirements gathering through final delivery.
- ✓ Define project scope, pricing, and execution plans in coordination with clients and the delivery team.
- ✓ Manage client communication, timelines, and expectations to ensure on-time delivery.
- ✓ Partner with development teams to uphold quality standards across deliverables.

Project Manager | BrandCrock India Pvt Ltd

Chennai • Jun 2022 – Apr 2025

Full-time

- ✓ Directed delivery of 20+ e-commerce, CRM, and custom web application projects using Agile methodologies, ensuring timely and budget-conscious execution.
- ✓ Led cross-functional teams of 25+ across Germany, UK, USA, and India, managing stakeholder communication, scope changes, and conflict resolution.

- MEAN Stack (MongoDB, Express, Angular, Node.js)
- Magento 1.x/2.x, WordPress, WooCommerce, Shopware 5/6
- MySQL, MariaDB, MongoDB
- Jira, Zoho Projects, Basecamp, ProofHub, Git

FEATURED CRM PROJECTS

- School Management CRM
- Hotel Booking CRM
- Restaurant Management CRM
- Bike Showroom Enquiry & Job Card CRM
- Service-Based Job Card CRM

EDUCATION

MCA — Asan Memorial College,
University of Madras (2007–2010)

B.Sc. Computer Science —
Prince Shri Venkateshwara Arts &
Science College (2004–2007)

CERTIFICATIONS

- LAMP Stack Certificate, Nace Technology (2010)

AWARDS

- Best Project Manager — 2018, 2023, 2024
- Best Support Head — 2017
- Best Client Manager — 2016
- Best Developer — 2011

- ✓ Owned end-to-end project documentation including RFPs, SOWs, charters, and risk registers for enterprise-scale initiatives.
- ✓ Facilitated Agile ceremonies — daily stand-ups, sprint planning, reviews, retrospectives, and backlog grooming — to drive delivery cadence.
- ✓ Implemented QA processes using Jira and Zoho Projects, managing test planning, execution, and defect tracking.
- ✓ Mentored junior project managers while working hands-on with Magento, WordPress, Shopware, Laravel, PHP, and MySQL.
- ✓ Delivered multiple Laravel-based CRM solutions, including school management, hotel booking, restaurant management, bike showroom enquiry & job card, and service-based job card systems.

Project Manager | Pranion Technology Ventures Pvt Ltd

Chennai • Apr 2020 – May 2022

- ✓ Led development and enhancements for Star Health's Claims Management System.
- ✓ Coordinated with stakeholders including doctors, business analysts, and QA teams.
- ✓ Defined workflows for insurance policies including Corona Kavach, Corona Raksha, Senior Citizen Red Carpet, and Women's Care.
- ✓ Created detailed documentation and ensured compliance with client expectations.
- ✓ Mentored junior PMs and established performance metrics for the project team.

Project Manager | Idea Plunge LLP

Chennai • Mar 2019 – Mar 2020

- ✓ Managed global clients across Germany, UK, and India on custom web platforms.
- ✓ Supervised a team of 15+ engineers, driving sprint-based Agile deliveries.
- ✓ Engaged in stakeholder calls, client demos, and estimation discussions.
- ✓ Delivered e-commerce and CRM platforms, including Magento and Laravel/Symfony.

Project Manager | Ndot Technologies

Coimbatore • May 2017 – Feb 2019

- ✓ Led end-to-end implementation and support for Taximobility, a SaaS-based taxi app solution, ensuring seamless client onboarding.
- ✓ Managed on-site deployment and training in Japan over a 3-month engagement.

- ✓ Oversaw SLA compliance for 15+ active support clients, maintaining high service quality and uptime.
- ✓ Directed both SaaS development and customer support teams, balancing feature delivery with real-time issue resolution.

Project Manager | Vegamsoft Solutions

Coimbatore • Feb 2015 – May 2017

- ✓ Led cross-functional teams of 25+ across Germany, UK, USA, and India, managing stakeholder communication and scope changes.
- ✓ Oversaw end-to-end project documentation including RFPs, SOWs, charters, and risk registers.
- ✓ Led a cross-functional team of 25+ across UK, Nigeria, and India, driving delivery of diverse client projects.
- ✓ Spearheaded banking initiatives for community banks and Workforce Group, ensuring compliance and tailored solutions.

Software Developer | Ink Refuge LLP

Chennai • Jun 2013 – Dec 2014

- ✓ Engineered and maintained Magento 1.x e-commerce platforms for US-based retail clients.
- ✓ Collaborated with UI/UX designers and QA teams to streamline release cycles.
- ✓ Executed Git version control, backend module customization, and admin panel enhancements.

Software Developer | Olahviq Software Solutions

Chennai • Feb 2012 – Dec 2012

- ✓ Delivered tailored Magento storefronts and CRM applications aligned with client business goals.
- ✓ Maintained consistent communication with US-based clients throughout project lifecycles.

Software Developer | iPower Solutions India Ltd

Chennai • Sep 2010 – Feb 2012

- ✓ Built e-commerce and CRM applications using PHP and MySQL with scalable, secure backend architecture.
- ✓ Developed expertise in Magento 1.x and open-source CMS platforms for flexible customization.